OTTAWA GARAGE DOOR REPAIRS

Certification Marks & Recalls

Certification marks on openers under Ontario law, the CSA standard for door operators, and federal recalls

5 Expert Answers from Garage Door IQ

ottawagaragedoorrepairs.ca/construction-brain

Table of Contents

1. Is it legal to install an opener with no approval mark in Ontario?
2. Which CSA standard covers garage door openers in Ontario, and is it current?
3. Buying an opener online for my Ottawa garage: what should I check first?
4. What did the 2023 recall of garage door wall controls mean for Ontario homes?
5. How do I check whether my Ottawa garage door wall control was recalled?

Q1

Is it legal to install an opener with no approval mark in Ontario?

Ontario law requires every electrical product to carry a recognized certification mark before it may be used, advertised, displayed, sold, or offered for sale. That rule comes from O. Reg. 438/07, s.5(1), and the Electrical Safety Authority states plainly that installing unapproved electrical equipment is against the law and puts people at risk.

The mark itself is what matters. A certification body certifies the product and the product bears that body's mark, which identifies it as certified for use in Canada (O. Reg. 438/07, s.2(1)). The Electrical Safety Authority recognizes more than 20 certification bodies, so the mark does not have to be any one specific symbol, but a mark from a recognized body must be present. The ESA's advice is to look for the mark or label before you buy, install or use an electrical product.

An opener with no approval mark at all fails that test. The ESA's position is direct: installation of unapproved electrical equipment is against the law. If you are looking at an opener and the listing or packaging does not mention a certification mark, the ESA suggests contacting the seller to confirm certification details before purchasing.

One other thing worth knowing if you are replacing an opener: a search of Health Canada's recalls database found one recent federal recall involving certain wall control panels sold with wall-mount residential openers between March 2022 and October 2022. The notice says the panel can allow the operator to unintentionally override the secondary entrapment protection system under specific conditions. Check Health Canada's recalls database against your opener to confirm it is not affected.

When you receive a written quote for a new opener installation, ask the company to name the certification mark the unit carries and confirm it appears on the product itself before any work begins.

Q2

Which CSA standard covers garage door openers in Ontario, and is it current?

The CSA standard for door operators is CSA C22.2 No. 247, "Operators and systems of doors, gates, draperies and louvres." Its scope includes external entrapment protection devices. The CSA store lists the 2014 edition (reaffirmed 2019) as "Withdrawn," and we did not find a newer edition in our sources, so we cannot confirm whether a current edition exists.

What Ontario law actually requires is broader than one standard. O. Reg. 438/07, s.5(1) says: "No person shall use, advertise, display, sell, offer for sale or other disposal any electrical product or device unless it has been approved in accordance with this Regulation." A product is approved when a certification body certifies it and it bears that body's mark, identifying it as certified for use in Canada. The Electrical Safety Authority recognises more than 20 certification marks; CSA is one of several.

So the practical point is this: Ontario law does not name garage door openers or require that an opener meet any specific named standard. What it requires is that the opener carry a recognised certification mark. When you are looking at an opener, check the unit itself for that mark before it is installed.

One other thing worth knowing: a search of Health Canada's recalls database found one recent federal recall involving wall control panels sold with certain wall-mount residential openers between March 2022 and October 2022. The notice says the panel can allow the operator to unintentionally override the secondary entrapment protection system under specific conditions. If you have a wall control from that period, check it against Health Canada's recalls database.

If the opener installation requires a new outlet or circuit, that is electrical work: a Licensed Electrical Contractor files the ESA notification before the work begins.

When you speak with a garage door company, ask them to point out the certification mark on the unit they are quoting and confirm whether the installation will need any new wiring.

Q3

Buying an opener online for my Ottawa garage: what should I check first?

The first thing to check is the certification mark on the box or product listing. Ontario law requires electrical products to carry a recognized certification mark before they can be used, advertised, displayed, sold or offered for sale (O. Reg. 438/07, s.5(1)). The Electrical Safety Authority lists more than 20 recognized marks; look for one before you buy.

That mark tells you the opener has been evaluated for use in Canada. Without it, installation is against the law under Ontario's electrical product safety rules, and the Electrical Safety Authority notes it puts people at risk. ESA's advice is to check product descriptions for certification details and, if they are not mentioned, to contact the seller to confirm.

A few other things worth checking before you complete the purchase:

- Whether the company that will install it is willing to install a unit you supply. Ask before you order.
- Whether the wall control panel is included or sold separately. A search of Health Canada's recalls database found one recent federal recall involving wall control panels sold with wall-mount residential openers between March 2022 and October 2022. The notice says the panel can allow the operator to unintentionally override the secondary entrapment protection system when paired with an external keypad and a wall-mount opener and the door is closed from the keypad with an obstruction present. If a wall control comes with the opener, check it against Health Canada's recalls database.
- Whether the job needs a new outlet or circuit. If it does, that is electrical work: a Licensed Electrical Contractor files the ESA notification.

Published 2025-2026 Ottawa estimates put a new belt-drive opener, installed, at about $500 to $950 before tax. Buying the unit online and hiring a company to install it may or may not save money once labour is quoted separately; your quote will differ.
Before you buy, ask the installer to put in writing what its labour price covers for a unit you supply.

Q4

What did the 2023 recall of garage door wall controls mean for Ontario homes?

In 2023 Health Canada announced the recall jointly with the US Consumer Product Safety Commission. It covered certain wall control panels sold with wall-mount (jackshaft) residential openers, and panels sold separately as accessories, between March 2022 and October 2022.

The safety concern was specific: when one of these wall control panels was paired with an external keypad and a wall-mount opener, the notice says the panel "can allow the operator to unintentionally override the secondary entrapment protection system" when the door is closed from the keypad with an obstruction present. At the time of the announcement, Health Canada had received one report of an incident in Canada and no reports of injuries.

For Ontario homes, the practical question is whether the wall control panel in your garage matches the recalled units. Check Health Canada's recalls database, using your panel's details, to see whether yours is affected and what the notice says to do.

A search of Health Canada's recalls database found one recent federal recall matching this description. That does not mean it is the only recall ever issued for garage door equipment, so it is worth searching the database by product type if you have any concern about other components.

Separately from the recall, Ontario's product safety regulation says no person shall use, advertise, display, sell or offer for sale an electrical product "unless it has been approved" (O. Reg. 438/07, s.5(1)), so any replacement control or opener should carry a recognized certification mark. If you book a service visit about the recall, ask the company to note on the invoice which wall control you have and what was done.

Q5

How do I check whether my Ottawa garage door wall control was recalled?

Health Canada's recalls database is the place to start: search it for "garage door" and read any notices that come up.

A search found one recent federal recall relevant to wall control panels. In 2023, Health Canada and the US Consumer Product Safety Commission jointly announced a recall of certain wall control panels sold with wall-mount (jackshaft) residential garage door openers between March 2022 and October 2022. The concern is that the panel can allow the opener to unintentionally override the secondary entrapment protection system when the door is closed from an external keypad with an obstruction present. At the time of the notice, there was one reported

incident in Canada and no reported injuries.

To find out whether your unit is affected, check the recall notice on Health Canada's database for the specific model numbers and date ranges listed there. The notice also says what to do if your panel matches.

Three facts from the notice help you narrow it down:

- The recalled product is a wall control panel, sold on its own as an accessory and packed with wall-mount (jackshaft) residential openers.
- It was sold between March 2022 and October 2022.
- The problem arises when the panel is paired with both an external keypad and a wall-mount opener.

If your wall control could match, compare it with the notice itself. Other products may have other notices, so search the database rather than relying on one recall.
If you book a service visit, ask the company to check your wall control against the recall notice and to note the result on the invoice.

Disclaimer: This guide is provided for informational purposes only by Ottawa Garage Door Repairs. It does not constitute professional advice. Always consult qualified contractors and your local building authority (the City of Ottawa) before changing a garage door opening. A wider or new opening needs a City building permit, and new electrical work is filed with the Electrical Safety Authority. Information is current as of November 15, 2026 and may change. Visit **ottawagaragedoorrepairs.ca** for the latest answers.